

Representation from Lynn Lister

Comment:05/01/2023 8:31 PM I object to the application of an alcohol licence for Betty's Door. ~~When this property was up for rent recently it was stated that no hot food could be provided. However, hot food is regularly served on the premises. I think that this indicates a willingness to 'do one's own thing' on the part of the proprietors.~~

~~As a resident of Clarence Road we regularly have to tolerate shouting and unreasonable behaviour often till after 1:30am by people frequenting the premises that already have alcohol licences on this part of the road, due to the Conservative Club being just a few doors down and having no outside space at the back. The premises are small, often there are young children in there and I consider serving alcohol where young children are present in such a confined space to be unreasonable & unsafe. There is a risk of more public nuisance along this stretch of the road & I would maintain that the residents of this part of the road have a right to keep the little peace they do have.~~

Correspondence to Lynn Lister 25 January 2023

Good morning Lynn

Thank you for your comments in relation to the premises licence application for Betty's Door. I have included below some further information that may alleviate the concerns that you have raised, specifically conditions that the applicant has agreed with the police licensing department and some information from the applicant which may help.

I would ask that you consider this information and advise asap whether or not your concerns have been addressed and whether or not your representation still stands.

It is important to note that only comments that you have made in respect of the four licensing objectives are considered relevant to this application. If this matter proceeds to a hearing of the Licensing Sub Committee then only comments in relation to the objectives will be considered as part of the decision making process and you will not be able to comment on any other issue you have raised including use of the building as this is a planning consideration. The four licensing objectives are:

The prevention of public nuisance

Public Safety

The protection of children from harm

The prevention of crime and disorder.

Conditions agreed between the applicant and the police

- 1. All staff involved in the sale or supply of alcohol will receive licensing training that includes appropriate precautions to prevent the sale of alcohol to persons under the age of 18, the signs and symptoms of drunkenness, the refusal of*

service due to intoxication and age verification policy. Records will be kept of such training which must be signed and dated by the member of staff who has received that training. All staff will receive refresher training every six months as a minimum and records shall be signed by the staff member, dated and retained. These records shall be made available to Police and Council upon request and shall be kept for at least one year.

- 2. A refusals / ID checks / incident book or computer record shall be maintained by staff. These records shall be retained for a minimum of 1 year and be made available to the Police and Council upon request.*
- 3. A 'Challenge 25' proof of age policy shall be in place. Challenge 25 means that that every individual, who visually appears to be under 25 years of age and is seeking to purchase or be supplied with alcohol, shall produce identification proving they are 18 years age or older. Acceptable identification for the purposes of age verification will include a driving licence, passport or other ID containing a photograph and date of birth. If the person seeking alcohol is unable to produce acceptable means of identification, no sale or supply of alcohol will be made to or for that person unless exemptions apply within the Licensing Act 2003.*
- 4. A written record shall be retained at the bar area to list the staff that have been authorised to sell or supply alcohol following their training. This shall be made available to the Police and Council upon request.*

The application requests that the sale of alcohol be authorised for supply between the hours of 11am and 4pm only with extended hours until 8.30pm on Christmas Eve, New Years' Eve and during Cowes Week. The Environmental Health department have returned a response of "no adverse comment."

Applicant's comments to your representation

As part of this objection, they have stated 'that no hot food can be served'. This statement is very wide of the mark and untrue. Our landlords wrote up our lease and it clearly states that we can serve hot food. I have attached a copy for your reference. The only stipulation around serving food when signing our lease, was for there to be no gas used on the premises which we were more than happy to oblige to. Another stipulation of our lease, was to only be open during the day time until 6pm which we follow and respect. With this in mind, I am unsure that the comments in regards to anti-social behaviour and noise level late at night on Clarence Road and around The Conservative Club are really relevant to Betty's Door. We have carefully considered the effects of being a licenced venue, and we would not allow the serving of alcohol to be detrimental to the image we have planned and worked hard to be. We are also sure that what we will be offering will not cause or contribute to this type of negative behaviour. If granted, the licence will be used to enable us to serve a

glass of prosecco with an afternoon tea, or a glass of wine whilst friends catch up over a slice of cake.

Whilst we are considered a small café, we don't think the size of a premise and having the ability to serve alcohol whilst children may be present makes for an unsafe environment. Not to mention other local eateries such as Prego and Seabreeze who are also able to serve alcohol and welcome families too. Our clientele tend to currently visit for around 30-60 minutes and whilst having the ability to serve alcohol may prolong this slightly, we do understand the concern some may have and would like to reassure that we have always planned to be extra vigilant to ensure consumption of alcohol is kept to a reasonable amount.

I would ask that you consider the information above and advise me asap if this is sufficient to alleviate your concerns or if your representation still stands. If so I will arrange a meeting of the Licensing Sub Committee. You will be notified in due course of the date and time of the meeting. Whilst it is not mandatory for you to attend and speak, it is generally expected that you will do so if you do not consider the measures that have been recommended and agreed between the applicant and the responsible authorities, (which in turn will become conditions of the licence if granted), sufficient to uphold the four licensing objectives.

Please also be advised that if this matter does proceed to committee meeting the recommendation will be to grant the licence subject to the conditions that have already been agreed.

I look forward to hearing from you.

Kind regards

Andrea Bull | Senior Licensing Officer | Planning and Regulatory Services |

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